

Ensuring you receive PLUSPORTALS e-mails

Often when you are not receiving PLUSPORTALS emails that others are, it is because your e-mail client sees e-mails from PLUSPORTALS as “spam”, “junk”, or “bulk”.

To correct this problem, you will need to take a moment to change some of your e-mail client’s settings. Below are helpful links for the most common e-mail clients used by the families of St. Catherine of Siena School. In all cases, you want to allow or “whitelist” the email address messenger@plusportals.com.

 Gmail https://www.lifewire.com/how-to-whitelist-a-sender-or-domain-in-gmail-1172106	 http://massiveonlineaction.com/how-to-whitelist-an-email-with-yahoo/
 https://www.makeuseof.com/tag/whitelist-email-addresses-aol/	 https://support.apple.com/kb/ph2650?locale=en_US
 https://www.makeuseof.com/tag/whitelist-email-addresses-cox-users/	 https://www.att.com/esupport/article.html#!/email-support/KM1010547 <ul style="list-style-type: none">• Scroll down to “Unblock an email address”